

CUSTOMER SERVICE EXCELLENCE TRAINING

Presented by TAFE Gippsland

Join us for a workshop designed to equip you with the skills to deliver exceptional customer experiences through confident communication, inclusive service, problem-solving and promoting your community with pride.

What you will learn:

- What good customer service looks like
- How to communicate clearly and positively
- How to handle tricky situations with confidence
- Reflection on how to improve
- How to tailor service to diverse customer demographics
- Ways to promote Heyfield while delivering great customer service

DATE: Tuesday 25 August 2026

TIME: 5:30pm - 8:30pm

VENUE: Heyfield Community Resource Centre

FREE REGISTRATION

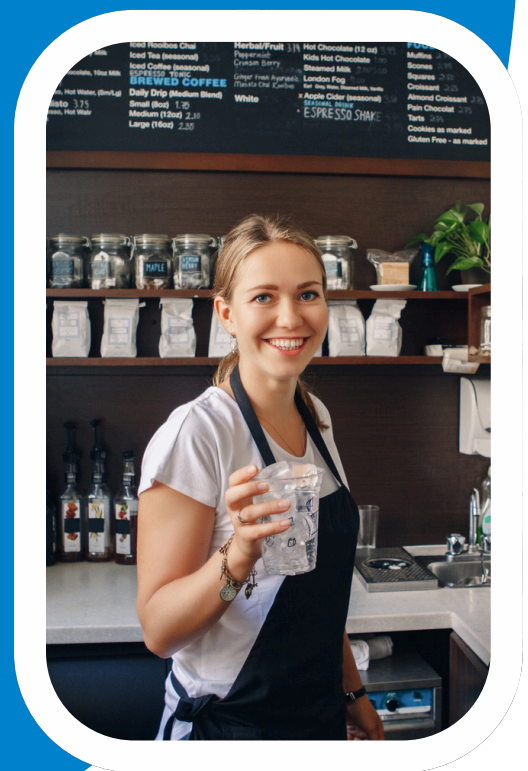
**LIMITED SEATS, BOOKINGS ESSENTIAL
LIGHT DINNER PROVIDED**

 03 5148 2100

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This is a free community event brought to you by the Future of Heyfield Project.

The Future of Heyfield Project is supported by the Victorian Government through the Forestry Transition Program



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